



23 June 2011

Dear Parent/Carer

### **New catering provision**

As you know, one of our key aims is to 'Listen More' and our students are not happy with our current food provision. I am delighted to announce that following a consultation exercise, we will be getting a new and improved catering service for September. The new caterers will offer a great range of hot and cold food before school, during break and at lunch. We will be opening a new 'bistro' in Shaftesbury Block for the older students. The food will be freshly made on site and also represent excellent value for money. I am very hopeful it will encourage all our students to eat with us and that you will get an opportunity to sample the new food offer soon.

### **Cashless catering**

One of the main criticisms of our current canteen has been the length of queues. As part of our new catering provision, we will be operating a cashless catering system from September 2011. The new system will allow us to continue with the development of the school meal service, and will provide us a more efficient, faster and ultimately better quality of service.

This is a system that incorporates the latest technology and eliminates the need to carry cash throughout the day, therefore reducing the risk of loss, theft or bullying. It is also biometric so there is no need to carry a card as the system will recognise the thumb or finger of your child at the revaluation pay points and at the tills. Dietary control is available in cases of allergy, diabetes etc., in discussion with the school / caterer.

We will start operating the system at the start of the Autumn term, on **September 7**. From this day no cash will be accepted at the till points.

Any amount of money can be paid into a student's account, with the money spent on food and drink deducted on a daily basis. For a student entitled to free meals, a daily allowance will be automatically credited to their account so they will not have to collect a token.

Initially we will have one method of payment option available; coin and note payments to the revaluation pay-points in school. We are also investigating on-line payment options, and hope to be able to introduce an alternative payment method during Spring 2012.

There will be a daily 'spend limit' programmed into the system of £4.50, this can be increased or decreased for an individual student by making a written request to the school finance office.

The attached information hopefully should answer all your questions, but should this not be the case, please email the school office on [admin@chantryhighschool.org.uk](mailto:admin@chantryhighschool.org.uk).

We will assume that you are in agreement with your child using the biometric payment method, unless you request otherwise by writing to the school, or emailing to the above address by **4 July 2011**. Students joining us in September will be registered on the system during their induction days on 7 and 8 July.

Yours sincerely

A handwritten signature in black ink, appearing to read 'A Fell'.

**A Fell**  
Headteacher